

## **WATER SYSTEM ADVISORY BRUNSWICK COUNTY PUBLIC UTILITIES DEPARTMENT**

Due to recent changes in raw water quality in the Lower Cape Fear River, some sections of the Brunswick County Water System are experiencing musty taste and odor problems in their drinking water. The Brunswick County Public Utilities Department and NC Department of Environment and Natural Resources are aware of the problem and the County has made temporary chemical additions and changes in the water treatment process used at the Northwest Water Treatment Plant to minimize the taste and odor in the water. The County has intensified its sampling and testing programs to ensure that throughout the distribution system the water remains safe to use.

**ALTHOUGH THE WATER HAS A SLIGHT TASTE AND ODOR, THE WATER IS SAFE TO USE.**

As the revised treatment process produces water without the taste and odor, the County forces will continue flushing the distribution system. This should reduce the taste and odor problems. The Northwest Water Treatment Plant supplies water to Brunswick County retail customers in the northern, central, and southeastern parts of the County.

Areas served by the County's NC 211 water system including St. James, Southport, Oak Island, Caswell Beach, Bald Head Island and Brunswick County retail customers in those areas should not be affected.

If you have any questions or concerns regarding this process please contact the County's Public Utilities Department at 253-2860 (Distribution) or 371-3490 (Northwest Water Treatment Plant) or 454-0512 (NC 211 Water Treatment Plant) or your local water provider.